



A Passion for Solutions

JOHN WHILE SPRINGS (S) PTE LTD

JOHN WHILE SPRINGS (SHANGHAI) CO., LTD

JOHN WHILE SPRINGS (THAILAND) CO., LTD

PRIVACY POLICY

Accountability

1. We shall be responsible for all personal data collected and assure our customers that it will be used and processed fairly and lawfully while in our possession or custody. We shall be accountable for our organisation's compliance with our Privacy Policy.

Specifying Purposes

2. We collect personally identifiable information for the sole purpose of registering a user for our web site. Such personal data collected will not be used for a new purpose unless we obtain written consent from the person concerned. We are the sole owner of the personally identifiable information collected on this site.

Consent

3. We do not collect sensitive information from our customers. We assure all customers that all personal information collected shall be used or disclosed only for the purposes for which it was collected.

Limiting Collection

4. Only the necessary personal data is collected from customers' for business purposes. Both the amount and the type of data collected shall be limited to that which is necessary to fulfill the purposes identified.

Limiting Use, Disclosure and Retention

5. We will not disclose, share, transfer, sell or rent personally identifiable information to any 3rd party. We do not send unsolicited marketing email to our customers. Customers may occasionally receive email on special promotions we hold. Out of respect for the privacy of our users, users may opt-out of receiving these communications by replying to "unsubscribe" in the subject line in the email.
6. We do not keep personal data for longer than is necessary for those purposes for which they are collected.
7. We have developed guidelines and implemented procedures to govern the destruction of personal data that are no longer required to fulfill the identified purposes.
8. We do not use "cookies", "web-bugs" or any other tracking technologies to collect information from users of our web site.
9. We shall not display or make publicly available, whether through online directories, customer lists or otherwise, the personally identifiable information collected.

Accuracy

10. We assure our customers that all personal information collected is accurate and kept up to date. We do not maintain duplicate copies of personal information in different systems.

Safeguards

11. We assure our customers that appropriate security safeguards are in place to protect personal data against unauthorised access, misuse, disclosure, copying, use, alteration, accidental loss or theft, destruction or damage.
12. Only authorised personnel shall have access to our systems. Consultants, contractors or other temporary employees do not have access to the data.

Openness

13. Our data protection policy (Privacy Policy) is displayed on the web site and the policy is set out in the same language medium as the web site. We encourage all our customers to read our Privacy Policy to understand the objectives for collection of their personal data.

Individual Access and Correction

14. We allow our customers the right to access their personal information. Customers, by using their respective username and password, can gain access to their personal information.
15. If your personally identifiable information changes, or if you no longer desire our service, you may correct, update or remove your personal data at the member information page or by emailing our Customer Support.
16. We will respond to our customer's request within a reasonable time and we do not charge a fee for providing the information or data requested.

Challenging Compliance

17. Mechanisms and processes are in place to receive and address complaints or inquiries about our policies and procedures relating to the handling of personal data. Appropriate measures will be taken to amend policies and procedures if a complaint is found to be justified.

Links

18. This web site contains links to other sites. Please be aware that we are not responsible for the privacy practices of such other sites. This Privacy Policy applies solely to information collected by this website.